



Terms and condition

Common Rules For All Programs

- (1) Smoking, Chewing Pan masala / Gutkha , Drinking alcohol is strictly prohibited.
- (2) Usage of thermocol / plastic's disposable glass, plate, spoon, paper napkin, paper soap is strictly prohibited.
- (3) No Littering at any forest area as well as campsites. Use dustbin or bring garbage at home in a bag.
- (4) Participant will not be allowed to differ from schedule and they will have to remain with group from the start till the end.
- (5) Seating arrangement will be decided by the Camp Leader. Participants have to follow the instructions of camp in-charge.
- (6) In case of damage caused by anyone to the **Technical Gears** provided by us, They have to pay the **repair cost /full cost** for non repairable technical gears.(**Technical Gears are Lifeline of Campers. All participants are liable to respect them and use it carefully**).
- (7) **Fees are non refundable.**

Cancellation By You:

The lead name on the booking must give notice to cancel the tour in writing or mail at our office and we shall refund the tour cost after deduction cancellation charges as under.

In order to cover our expected loss from the cancellation of the booking there is set scale of charges which must be paid by you or any one traveling with you;

- From more than 15 days prior to the departure date, 50 % of the package cost is chargeable.
- From 15 days to 7 days prior to departure date, 75 % of the package cost is chargeable.
- For cancellations made within 5 days prior to the departure date, 100% of the package cost is chargeable.

1. Circumstances Beyond Our Control

Trek N Ride India shall not be liable to pay any compensation, reimburse expenses, or accept responsibility for any loss, damage, delay, or change in itinerary arising due to circumstances beyond our control.

Any Controversy of claim arising out of, or relating to this Release or the performance there under, including any claim related to illness, injury, death, loss or damage to property, delay or change in services or accommodations, however caused, irregularity, inconvenience, or additional expense in connection with any services resulting directly or indirectly from defect of any vehicle, Act of God, war or threat of war, natural or nuclear disasters, epidemics, terrorist activities, industrial disputes, airport closures, government restrictions and regulations, or adverse weather conditions, insurrection, revolt, and regulations, or other civil uprisings or disturbances, military action, quarantines, lockdowns, strikes, weather, detention, thefts, pilferage, or force majeure, shall be resolved by binding arbitration in the Valsad Jurisdiction, in accordance with the Arbitration Rules of the Government of India then existing.

In such situations, we reserve the right to modify, reschedule, or cancel the tour without any liability.

2. Participant Responsibility

We aim to provide a safe and enjoyable experience for all participants. However, each participant is responsible for their own behavior and its impact on others.

If any participant behaves in a manner that may cause distress, inconvenience, danger to others, or damage to property, we reserve the right to terminate their participation in the tour without any refund or compensation. This includes denial of accommodation, transport, or any other services included in the booking.

Participants are also responsible for their personal safety and well-being throughout the tour.

3. Conduct & Safety Guidelines

Participants must behave responsibly at all times. Trek N Ride India shall not be held responsible for any accidents, injuries, or damages resulting from negligence, irresponsible behavior, or failure to follow instructions provided by the team or authorities.

Any damage caused to property, accommodation, equipment, or surroundings by a participant or their group will be their sole responsibility. The cost of repair or replacement, along with any legal expenses, will be borne by the concerned individual(s).

Consumption of alcohol, if any, must be done responsibly. We shall not be liable for any loss, injury, or damage resulting from impaired judgment due to alcohol or substance use.

4. Liability for Damages

Participants (individually and jointly with their group) will be held liable for any damage caused to accommodation, vehicles, equipment, or any third-party property during the tour.

All incidents of damage, breakage, or defects must be reported immediately to the tour leader or concerned authority. Failure to do so may result in additional liability.

5. Complaints & Grievances

We strive to deliver the best possible experience. In case of any dissatisfaction, participants are required to report the issue immediately to the tour leader, accommodation management, or relevant service provider so that appropriate action can be taken.

If the issue is not resolved on the spot, it must be communicated to our team via the provided contact details (Email/Phone) during the tour.

Please note that **no complaints or refund requests will be entertained after the completion of the tour**, as we will not have the opportunity to address concerns once the trip has ended.

Important Note

While confirming your booking, it implies and accepted that you have read and understood all these Terms & Condition and agreed to follow them. Any participant disobeying the camp rules will be dismissed from the camp anytime during the camp.